

This is an agreement between us, Scallywags LLC, and you, the client. Before you are able to leave any dog (or dogs) in our care at our dog daycare facility, you must agree to the following terms in full:

- This agreement holds the entire agreement of both parties in regards to the topics contained in this document, and overrules all prior negotiations, agreements and understandings between both parties. Your acceptance of this agreement is constituted by checking the box that says "I Agree" below this box.
- With the email address you provide we will send you any notifications on pricing changes, updates to these terms and emergency closures. Please be aware that it is your full responsibility to read all emails from Scallywags LLC to stay updated on current information. If you should change your email address it is also your responsibility to inform us and provide us with a new one.
- The cost of our services are clearly posted on our website www.scallywagsmnyk.com. Any changes in the pricing of our services will not require an amendment to this agreement. Scallywags will provide 14 days advance notice of any rate changes. An email will be sent to the address in which you provided updating you of these changes. If you choose to continue use of our service after this 14 day period, this constitutes your acceptance of the change in cost of our services.
- Reservations are required for Daycare. You can request via our online system and we will then send you a confirmation email once your request has been approved. This is very important and ensures we do not exceed capacity. Please try your best to schedule in advance, same day requests are not likely to be approved.
- Drop off time/ Pick up times: No Drop offs after 10am. No pick-ups before 1pm. All other hours the door will be locked to ensure maximum uninterrupted playtime. If you have an emergency and need to come and pick up your dog early please call or email to let us know.
- You may cancel your dog's reservation at no charge as long as you cancel before 12pm the day before your Dog is scheduled to come. If you cancel after 12pm you will be charged for the full day.
- Payment is due at the time of service. We only accept credit or debit cards for payment via our online system. You can choose to purchase a single day or choose from various packages. If you choose not to pay prior to your reservation, we will ask you to leave a credit card on file so that we can charge you on a daily basis for your dog's visits.
- All sales are final. Unlimited packages expire 30 days after purchase. All other packages expire 90 days after purchase. If you purchase a full day and only leave your dog for 6hrs or less, you will not be refunded money. If you only purchase a half day and you leave your dog for longer than 6hrs, you will be charged a full day.
- Any customer credit applied to your account expires after 6 months.
- Any outstanding balances remaining after thirty days will be turned over to a collections agency, and may result in legal action. You agree to be fully liable for any and all costs incurred by Scallywags as the result of such an event.
- It is Scallywags goal to provide a safe, clean and socially fulfilling environment for your dog.
- Unless your dog is scheduled for a daily walk, they will not be taken off the premises for any reason other than a medical emergency.
- We will not allow your dog to leave with anyone else besides you, a co-owner, or an individual authorized by you. If you need someone else to pick your dog up, you will need to notify us via email, phone, or in person in advance.
- In order for your dog to attend Scallywags you must provide proof that they are up to date on the following vaccinations: Rabies, Distemper, Lepto, and Bordetella. If you fail to keep your dog's vaccinations up to date, you will be held fully liable for any and all expenses and/or damages incurred by Scallywags as a result of that failure.
- All dogs must be spayed or neutered once they are 6 months of age. No exceptions.
- All dogs are required to be up to date on flea and tick prevention. Scallywags will not be held liable for any and all expenses and/or damages incurred by Scallywags as a results of that failure.
- All dogs must have a behavioral evaluation prior to daycare admittance.
- If your dog should have a medical emergency while at Scallywags, we will first try to contact you, the co-owner, and your emergency contact. If we are unsuccessful at reaching any of those parties we reserve the right to make a decision on whether your dog needs immediate medical attention. If deemed a medical emergency, a staff member will then take your dog to a P.A. licensed veterinarian to receive care. In the event that this occurs, we are in no way liable for any damage caused to your dog by transportation and/or treatment. Additionally, any costs of such treatment are solely your responsibility, and if we pay for any treatments or medications at the time they are administered, you are responsible to reimburse us for the full amount of any expenses within 24 hours.

- The dogs will be supervised at all times, but occasional minor scratches and/or wounds are a common occurrence at a dog daycare. This must be understood before bringing your dog to a daycare. If your dog sustains a minor scratch or wound, you agree this is not a violation of Scallywags responsibility to provide a safe environment for your dog.

- Under no circumstances is Scallywags responsible for any injury, minor or severe, or contraction of disease of any dog in our care. By bringing your dog to Scallywags, you understand as their owner, you are exposing them to an increased risk of injury and disease. You hereby release us from any and all liability for any damages that may occur while your dog is in our care.

- If your dog is showing any signs of illness, please keep them home. If they come to daycare and we recognize any signs of illness, Scallywags reserves the right to send your dog home.

- Any dog showing signs of aggression to other dogs or humans will no longer be allowed to attend Scallywags. If this occurs, we will attempt to contact you. If we are unable to reach you, we will keep your dog separated from all other dogs until you are able to pick it up, and you will be notified then.

- If your dog bites another dog or a human while in our care, you agree to be fully liable for any such actions. You hereby release us from any and all liability that may result from such events.

- Scallywags reserves the right to refuse to provide any service to any person or dog at any time.

- Scallywags closes at 7:00pm. After 7pm, you will be charged a late fee of \$1.00 per minute late. If you fail to pick up your dog by 7:30pm, and have not contacted us, and we are unable to contact you, a co-owner or your emergency contact, your dog will be brought home with one of our staff for the evening and you will be charged a \$125 fee. If this should occur, you will be able to pick your dog up from Scallywags the following morning after paying all fees and balances owed on your account. If we are still unable to reach you and your dog has not been picked up after 48 hours, your dog will be considered abandoned.

- If you leave any personal belongings in our facility, we are not responsible for any damages to those items.

- No food, treats, or personal toys are permitted at Scallywags. Exceptions on food will be made for special circumstances on a case to case basis.

- Scallywags reserves the right to take photos and videos of your dog while at our facility. By agreeing to this, you understand that these photos and videos may be used on our social media and/or website.

- Scallywags reserves the right to update this agreement at any time, and will provide 14 days advance notice of any changes. An email will be sent to the address in which you provided updating you of these changes. If you choose to continue use of our service after this 14 day period, this constitutes your acceptance of the change in this agreement.